

ROYAL ACADEMY PRESS ACCESS GUIDANCE DURING CORONAVIRUS (COVID-19)

Do I have to organise my visit in advance?

Yes. As part of the RA's <u>new safety measures</u>, all visitors, including press, must have a pre-booked exhibition ticket slot to gain access to the RA. Please contact the Press Office at least two working days in advance: <u>press.office@royalacademy.org.uk</u>. Press Office opening hours are weekdays 9.30am-5.30pm. We will not be able to respond to any weekend requests until Monday.

What are the new press access rules?

As part of the RA's <u>new safety measures</u>, all visitors, including press, must have a pre-booked exhibition ticket slot to gain access to the RA. We cannot accommodate unplanned press walk-ins; if you arrive on site at the RA without a pre-booked exhibition ticket slot, unfortunately, you will not be given access.

Press can request ticket slots to the RA (for *Picasso and Paper* only at this stage) from Thursday 16 July onwards when we reopen to the public. Thursday 9 – Sunday 12 July is for the RA's Friends only due to limited capacity. For the initial weeks of opening, the RA will only be open from Thursday – Sundays.

Press must please submit a request to the Press Office <u>at least two working days in advance</u> and include which exhibition you would like to visit, the date you would like to visit and which outlet/publication you work for. We will then check with our Ticketing Team and we will advise you what slot we can offer you. There may not be availability on the date you have requested due to capacity limitations at this time and we will provide you with options.

Please bear with us during this unusual time and we hope we can increase press access in due course. We thank you for your understanding and support.

Are there limited slots for press?

The RA will open in phases, initially for 4 days a week: Thursday to Sunday, 11am – 4pm and the five-star exhibition, *Picasso and Paper*, which has been extended until Sunday 2 August. We will try to accommodate press access as much we can in the current circumstances and with limited capacity. We hope to increase opening days and hours in due course.

When will these limited access measures change?

Safety measures will have to be in place for the foreseeable future and will change pending government advice. We hope to increase opening days and hours in due course.

Will you be giving out press packs?

No. We will no longer be giving out hard copy press packs when you visit. Please view or download the press release in advance of your visit via the RA press page <u>royalacademy.org.uk/press-office</u> or email the Press Office.